

WE'RE LOOKING FOR AN EXTRAORDINARY WARRANTY SUPERVISOR

ARE YOU...

Passionate about working on extraordinary development projects? Do you have a high standard for both customer service and workmanship? If so, you're probably a great fit for our Warranty Supervisor position. Reporting to Manager, Homeowner Care you will be immersed in all aspects of quality control inspections during construction, pre-completion, orientations, and possession.

YOU BRING...

Great organizational and time management skills, and thrive in a fast-paced environment. A proven self-starter with the ability to learn quickly, detail-oriented with excellent communication skills and are comfortable working on your own as well as part of a cross-functional team.

WE'D LIKE YOU TO HAVE...

- Experience with multi-family and mixed-use real estate projects
- 5-7 years experience in home repairs or home warranty work
- Exceptional calmness and professionalism under pressure
- The ability to perform home repairs with a high degree of quality and efficiency
- Exceptional verbal communication and customer service skills
- Excellent organizational skills with the ability to simultaneously manage multiple priorities in a deadline-driven environment
- Highly methodical with careful attention to detail
- Unquestionable integrity and commitment to exceptional work
- Sense of humour

We know this is a long list. If you don't quite check all the boxes, but you do have a can-do attitude and enthusiasm by the bucket load, we would encourage you to apply.

Intracorp Homes supports equal employment opportunity. We celebrate diversity and do not discriminate based on race, gender identity or expression, sexual orientation, age, disability status, or any other protected characteristics. We take pride in fostering an inclusive workplace where our team excel based on their merit and ability.



DO YOU SHARE OUR VALUES?



Respectful Integrity



Creative Improvement



Caring For Others



Collaboration



Results Through Effort

[Learn more about our Values.](#)



YOU'RE LOOKING FOR AN EXTRAORDINARY WORKPLACE

A DAY IN THE LIFE

As part of the Homeowner Care team you'll spend your day meeting with Intracorp homeowners to review requested service items, as well as conduct various hands-on pre-completion and post completion duties as scheduled by the Manager, Homeowner Care.

You will:

- Perform repairs on work orders that do not involve a trade
- Update service item work order status daily in the Homeowner Care system
- Communicate regularly with the Customer Service Team regarding service item status, prioritization, and timing to complete requested warranty work
- Conduct customer orientations as required
- Meet with/supervise contractors as required
- Assess reported common area deficiencies, carry out necessary repairs, calling in contractor as appropriate
- Ordering and maintaining supplies, equipment, parts, materials needed to complete warranty work orders; submit expenses
- Participate in special projects and perform other related duties as requested

OUR CULTURE

Our diversity enables our creativity. It is our differences that help us to make better choices, innovate and deliver extraordinary results. Our culture is built upon inclusivity: we respect every team member's strengths, views and experiences. We're invested in your growth and offer much more than the typical job. With us, you'll not only build extraordinary homes, but an extraordinary career. It doesn't matter your position - once you're part of the Intracorp team we are dedicated to supporting you to succeed.

OUR COMPANY

Intracorp Homes has been building the extraordinary for more than 40 years. We are a sophisticated, full-service urban real estate company with collaborative teams and in-house expertise in acquisitions, design, city approvals, debt and equity financing, construction, marketing, and sales. We strive to enhance the lives of our homeowners and add to the fabric of the existing communities in which we build.



OUR BENEFITS



2x Company-Wide
Vacations



Minimum 3 Weeks
Paid Vacation



Volunteer Time Off



Professional
Development Days



Office Perks



Company-Matched
Pension Plan



Transit Pass



Extended Health
Care

[APPLY NOW](#)

